



The REGULATIONS of the Mar-Jo Residence

Please familiarize yourself with a few principles governing our facility as it will allow both parties to avoid unpleasant situations, and it will let us focus on providing you with a comfortable and pleasant rest.

1. The Residence operates in the field of services and tourist accommodation.
2. The Guests using the services of Mar-Jo Residence undertake to comply with the provisions of these Regulations as well as Fire and Safety Regulations and follow the supervisors' requests in emergency cases.
3. We do not take the liability for damages resulting from the failure in obeying the Regulations by the Guests.
4. Charges for accommodation in the Residence are defined in the "Price List" annexed to the Regulations. The conclusion of the lease agreement is a deposit towards the stay of up to 40% of the total amount of the contract within the time limit specified in the Confirmation of Reservation.
5. The deposit is returned in full when the Residence fails in providing a service.
6. The deposit shall be forfeited in full if the Guest cancels the booking of the Residence. At the same time we inform you that we do not give refunds if you shorten your stay or decrease the number of people.
7. The remaining payment for the stay and the climate tax will be charged on the day of arrival, arranged by the Guest, but not later than on the next day to 12.00.
8. The Guests are required to check into the Residence immediately upon their arrival. In order to confirm the identity of the Guest it is required to show a document with a photograph (Paragraph. Of 10.04.1974 on Registration of Population and Identity Cards OJ 2001 No 87 pos.960). We do not give any information about the personal data of the Guests of our Residence to unauthorised people.
9. The hotel night lasts from 16:00 on the day of arrival until 12.00 on the day of departure. Arrivals after 22.00 are extra charged 30,00 zł.
10. Each of the Guests shall be given the key to the room which is at the same time the key to the front door. This key is also used to open and close the entrance gate and the door between the garage and the Residence. We will appreciate if you remember to close the latter door especially at night as well as leaving the Residence. Besides at your disposal are two keys to the main door.
11. The entry and parking of vehicles is allowed only in areas designated for this purpose. Parking lots and garages are monitored. The land owner is not responsible for the vehicles left in the car park or any property inside the vehicles. People parked cars receive two remote controls for garage door opener and four remote controls for gates entrance to the parking lot outside.
12. The light-out hours in the Residence are 22.00 – 6.00 and this please observe, not to disturb the neighbors.
13. We do not take the liability for the belongings left in the rooms.
14. The Guest bears full responsibility for any kind of material damage or destruction of equipment and technical devices in the Residence arising from his fault or the fault of the visitors. Therefore, during the check-in you will be asked to pay the deposit in the amount of **1 000 zł. The security deposit can be paid also on account Mar-Jo's arrival with a note deposit guarantee**
15. Please do not bring colour drinks to the rooms with carpet or glass objects to the pool.
16. For a damage discovered after leaving the room (after consultation with people involved) we will charge the tenant with the repair costs. The tenant will be charged for the cost of any lost keys or remote control for the gate or garage.
17. The moment you are given the key, you become the host of the room. On request, the room

can be cleaned at an additional cost. This service should be agreed with the supervisor of the object.

18. Due to the requirements of fire protection and general safety, do not use room heaters, microwave ovens, heaters, gas appliances, instruments or electrical devices which are not permanent equipment of the room. This does not include chargers and electronic or computer power supplies.
19. In each apartment outside the linens on the reserved number of guests you have to available for each person:
 - dressing-gown,
 - bath towel,
 - small toweland
 - towel - foot in each bathroomThe Guests also have the wood for the "welcome party", which you will be able to find near the fireplace. If you needed more wood and charcoal for barbecue please buy it on your own
20. In the Residence it is prohibited:
 - to invite and welcome in the rooms visitors who are not the Guests of the Residence
 - to behave indecently
 - to walk in ski boots on the staircase and to bring the skiing equipment to the rooms. Please, use your own indoor footwear or our disposable slippers.
 - to smoke outside places designated for that.
21. We reserve the right to refuse accommodation to people:
 - who are under the visible influence of alcohol or drugs,
 - who behave aggressively or in a manner generally considered vulgar.
22. People who violate the rules of this Regulations will be required to leave the Residence without reimbursement.
23. On checking-out the Guests must leave the rooms in order. Effective sorting garbage. If you do not comply with these requirements will be forced to charge you an extra amount of 300.00 zł.
24. Personal belongings left by the Guests will be sent to the indicated address at the cost of the addressee. If we will not be authorised to do this, the belongings will be stored for a month, and then destroyed.
24. In case of claims or complaints about the quality of services, the Guest is asked to notify them not later than within 24 hours after the check-in. Claims or complaints submitted on the day of check-out will not be considered. Please also note that we are not responsible for the inconvenience caused by circumstances not dependant on us, e.g. power or water outages.
26. The garden has a pond. Please ensure children.
27. Residence also applies the rules of the pool.
28. The Residence does not accept pets.
29. The Regulations were approved by the owners and have been valid since 01st January 2017.

Thank you.



RULES POOL RESIDENCE "Marjo"

I. GENERAL:

1. The size swimming pool: 1100cm length (+/- 5 cm), width 700cm (+/- 5 cm), depth of 80 cm-160 cm(+/- 5 cm).
2. The pool is available for guests around the clock with the exception of pre-established time allocated on to support the pool.
3. For the safety of persons using the pool corresponds to the hirer Rezydencję "Marjo". On it the responsibility to familiarize with the rules all participants group.
4. Terms of the swimming pool located at the entrance to the facility and on the website www.marjozakopane.pl

II. TERMS OF USE pool hall

At the pool is forbidden to:

- jumping into the water from the run;
- running around the edge of a swimming pool basin;
- admission of people whose status indicates the consumption of alcohol or other drugs alcoholic beverages and other intoxicating substances,
- smoking bring
- sharp tools and other dangerous objects
- entry and the presence of animals,
- people whose behavior may endanger the safety of other users of the pool;
- people whose health may pose a risk of drowning, and compromise the health of other people enjoying the pool.
- minors are allowed in the swimming pool only under the supervision of a guardian - a person an adult.
- Children using diapers can use the pool hall only in disposable diapers for bathing.
- Once in the basin pool can stay up to 15 people.
- The swimming pool is only in a swimsuit.
- Staying at the pool hall in the shoes outside it is prohibited.
- Each person has a duty to use the shower before entering the water.
- At the pool should keep order.
- Borrowed equipment swimming after school, should be submitted within the prescribed site.
- Object guardian has the right to control the course of use of the pool, and if it finds irregularities prohibit persons entitled to use it.
- Persons who violate public order or the provisions of these Regulations will be required to leave the mansion or the surcharge in the amount of 500.00 zł
- Per person, which will destroy the equipment or device located at the pool material responsibility borne by the landlord.